

Corporate Sustainability Assessment Results

	Company Score	Percentile Ranking	Industry Average	Industry Best	Average Score of DJSI Members						Weight (%)
					World	Europe	North America	Asia Pacific	Emerging Markets	MILA Pacific Alliance	
Total Sustainability Score:	59	75	36	90	74	71	67	68	58	59	100
Economic Dimension	55	76	38	84	71	67	71	64	53	54	28
Codes of Business Conduct	83	87	51	98	79	73	90	71	78	81	4
Corporate Governance	71	84	48	84	68	68	77	55	43	31	7
Customer Relationship Management	5	44	33	100	65	65	53	65	51	63	2
Materiality	53	59	43	100	87	87	76	81	56	74	3
Policy Influence	45	81	21	100	55	45	59	41	34	37	2
Risk & Crisis Management	38	57	35	94	74	66	71	71	62	59	6
Supply Chain Management	60	89	21	87	61	56	50	56	40	45	4
Environmental Dimension	65	75	38	95	82	81	72	75	65	64	38
Biodiversity	NAP	N/A	15	100	66	60	30	64	44	15	4
Building Materials	33	55	33	100	76	64	48	80	75	56	4
Climate Strategy	78	81	35	100	84	79	75	78	66	57	6
Environmental Policy & Management Systems	48	63	38	100	86	78	80	81	56	65	5
Environmental Reporting	85	71	56	100	94	92	85	88	86	80	5
Operational Eco-Efficiency	67	73	42	100	79	83	72	66	69	73	8
Resource Conservation and Resource Efficiency	70	83	33	100	79	86	72	71	50	58	6
Social Dimension	55	75	32	89	67	64	58	64	55	57	34
Corporate Citizenship and Philanthropy	72	77	40	100	77	76	61	79	66	80	3
Human Capital Development	55	77	35	100	64	56	60	63	63	64	5
Human Rights	36	90	11	95	34	26	30	33	13	16	2
Labor Practice Indicators	43	68	31	99	59	53	58	57	60	58	2
Occupational Health and Safety	64	93	26	94	62	55	47	59	41	49	6
Social Integration & Regeneration	67	75	33	100	82	81	62	78	61	59	3
Social Reporting	76	74	48	100	82	82	71	79	66	63	5
Stakeholder Engagement	65	85	31	95	70	74	60	68	51	62	3
Talent Attraction & Retention	15	47	28	93	62	63	64	50	58	53	5
Minimum Total Sustainability Score for Index Inclusion					69	68	61	63	53	42	

Explanations: Percentile ranking, industry average and industry best scores are presented for comparison within the industry universe of companies assessed for inclusion in any Dow Jones Sustainability Index. Average scores of DJSI members are provided for index members within each industry. All values are on a scale from 0 to 100 (best). The minimum lowest score for inclusion in each index is provided at the bottom, excluding the buffer rule and the error margin. For each row, weights are shown as a percentage of the total weight of 100. Further information on the assessment methodology can be found on www.robecosam.com/csa

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